

Monthly Status Report for Complaints of October 2025

Complaints received directly:

Complaint against	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Depository	5	30	24	11	0
DPs	58	103	119	42	0
RTAs/Issuers	2	3	3	2	0
Total	65	136	146	55	0

Complaints referred by SEBI:

Complaint against	Grievance pending at beginning of month	Grievance received during the month	Grievance resolved during the month	Grievance pending at the end of month	Grievance pending for more than 21 days
Complaints referred by SEBI against DP	35	93	92	36	0
Complaints referred by SEBI against RTA	0	0	0	0	0
Total	35	93	92	36	0

Nature of Complaints Received:

Nature of Complaints Received with regard to	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Account Opening Related (I)	3	9	5	7	0
Demat / Remat Related (II)	4	12	8	8	0
Transaction Statement Related (III)	6	8	11	3	0
Improper Service Related (IV)	16	48	49	15	0
Charges Related (V)	14	20	25	9	0
Delivery Instruction Related (DIS) (VI)	0	4	2	2	0
Closure (VII)	17	23	34	6	0
Manipulation / Unauthorised Action (VIII)	10	17	20	7	0
Company / RTA Related (IX)	0	0	0	0	0
Others (X)	30	88	84	34	0
Total	100	229	238	91	0